

MIGRATING CISCO MERAKI DEVICES WITH THE CLICK OF A BUTTON

Context

RCS Professional Services is a US-based IT Managed Service Provider with over 20 years experience in the business. As part of their service offering, the company has faced situations where clients want to break apart their networks, entailing the migration of multiple networks - and devices - from one tenant to another.

Problem

The Meraki Dashboard doesn't come with an option to automatically migrate devices. So teams are required to unclaim every device from the tenant and lose all settings. Rebuilding the networks then becomes a tedious and costly task, which often requires sending a team member onsite in order to manually reconfigure the devices.

Solution

Boundless Automation allowed RCS Professional Service to automate the migration of their networks. Thanks to the FlexTemplates, the team managed to massively move and reconfigure all devices with the flip of a switch, and with no need for onsite support.

Results

By using Boundless Automation to migrate their networks, RCS Professional Services was able to <u>cut down on operational costs</u> and <u>reduce the migration timeframe from several hours to only a few minutes.</u>

Not to say, they avoided the unpleasant task of manually

reconfiguring all network devices. That's priceless.



Customer Information

- Company Name
 RCS Professional Services
- Business type
 IT Managed Service Provider
- Vendor
 CISCO MERAKI
- Customers+100 Customers



